

I'm not a robot























Share — copy and redistribute the material in any medium or format for any purpose, even commercially. Adapt — remix, transform, and build upon the material for any purpose, even commercially. The licensor cannot revoke these freedoms as long as you follow the license terms. Attribution — You must give appropriate credit , provide a link to the license, and indicate if changes were made . You may do so in any reasonable manner, but not in any way that suggests the licensor endorses you or your use. ShareAlike — If you remix, transform, or build upon the material, you must distribute your contributions under the same license as the original. No additional restrictions — You may not apply legal terms or technological measures that legally restrict others from doing anything the license permits. You do not have to comply with the license for elements of the material in the public domain or where your use is permitted by an applicable exception or limitation . No warranties are given. The license may not give you all of the permissions necessary for your intended use. For example, other rights such as publicity, privacy, or moral rights may limit how you use the material. Factory Reset Instructions From the home screen, swipe down from the top of the screen. Tap Settings, then tap Security and Privacy. Tap Security Wipe, then enter "blackberry" in the box provided and tap Delete Data. The device will now be reset back to factory settings. There are two different ways to factory reset a BlackBerry Z10 Smartphone. These two options are the best to completely wipe the BlackBerry Z10 and will remove all the data from the smartphone. It's important to factory reset a BlackBerry Z10 before it's sold to protect against information being stolen from the device. Another reason to factory reset a Blackberry Z10 is because some apps may not be working correctly or the smartphone has been functioning a little slow. By conducting a factory reset on the BlackBerry Z10, it can fix some of the issues and bugs that the smartphone may be having. The factory reset on a Blackberry Z10 is almost similar to other devices like the BlackBerry Z30. Not resetting the BlackBerry Z10 to factory settings can be risky if you want to sell your Blackberry Z10 and the reason are mentioned below. When you reset the BlackBerry Z10 device it remove all personal data including credit cards, banks accounts, contacts, pictures, emails and others apps. Below are directions to factory reset the BlackBerry Z10 using the two different methods: BlackBerry Z10 Smartphone Reset, Method 1: Go to "Settings" Then "Security" Followed by "Privacy" and select "Security Wipe" BlackBerry Z10 Smartphone Reset, Method 2: Go to "Search", and then enter "Wipe" This will take you to the BlackBerry Security Wipe screen Enter the word "blackberry" when prompted, then approve the security wipe These steps should help you reset your BlackBerry Z10 back to factory settings. Here is a YouTube video to help reset the Blackberry Z10 back to factory settings: How to factory reset (wipe) the BlackBerry Z10 To perform a hard reset, remove the battery for a few seconds and then reinsert. For a soft reset, press and hold the Alt, Right-Shift, and Backspace/Delete keys. To restore your BlackBerry to its original factory settings, go to Options > Security Settings > Security Wipe. 1 Open the battery cover on the back of the BlackBerry. Remove the battery from the phone. You can perform a hard reset on the BlackBerry Z10 by pressing and holding the Power button on the top of the phone for about 10 seconds, 2 Reinsert the battery after a few seconds. To be on the safe side, wait for up to 30 seconds and then reinsert the battery into the back of the phone. Advertisement 3 Close the battery cover. The BlackBerry should reboot and function normally. You may have to power the BlackBerry back on with the Power button. Advertisement 1 Press and hold the Alt key. This method will reset your BlackBerry without having to remove the battery. You cannot perform this method if your BlackBerry does not have a keyboard. 2 Press and hold the Right Shift key. Continue to hold the Alt key while you hold the Shift key. 3 Press and hold the Backspace/Delete key. Make sure you are continuing to hold the Alt and Shift keys while you hold the Backspace/Delete key. 4 Wait for the BlackBerry to reset. When this happens, you will see the screen turn off. You can now release the keys. It may take a few minutes or more for the smartphone to return to its normal settings. Advertisement 1 Open the Options on your home screen. Performing a factory reset, or security wipe, will remove all of your personal information and reset the phone to the state it was in when it came out of the box. 2 Select Security Settings. In the Security Settings menu, select Security Wipe. 3 Choose what you want erased. Check the boxes for each of the items that you want wiped from the phone. If you want to completely erase your information, ensure that all of the boxes are checked. 4 Enter the code. To perform the wipe, you will need to enter the code. Type "blackberry" into the box and then select Wipe. 5 Wait for the phone to complete the wipe process. Your BlackBerry will reset multiple times during the wipe process. Once the phone has rebooted, your data will be gone. Advertisement Add New Question Question What is the BlackBerry code I need to enter after I restore factory settings? It is the password you first set up when you got the phone, or a code given by the phone provider. Question How to change my unknown BlackBerry password? You can do this via email. Go into your system settings, find PIN and click change. Question How can I reboot my BlackBerry phone? While holding down the Alt key and the Right Shift key, press the Backspace/Delete key until the screen turns off. This should restart your BlackBerry. See more answers Ask a Question Advertisement Thanks Helpful 40 Not Helpful 38 Thanks Helpful 34 Not Helpful 37 Thanks Helpful 38 Not Helpful 44 Advertisement Reviewed by: Computer & Tech Specialist This article was reviewed by Luigi Oppido. Luigi Oppido is the Owner and Operator of Pleasure Point Computers in Santa Cruz, California. Luigi has over 25 years of experience in general computer repair, data recovery, virus removal, and upgrades. He is also the host of the Computer Man Show! broadcasted on KSQD covering central California for over two years. This article has been viewed 853,526 times. Co-authors: 15 Updated: May 2, 2025 Views: 853,526 Categories: Smartphones Print Send fan mail to authors Thanks to all authors for creating a page that has been read 853,526 times. "Removing your battery and holding it for about 10 seconds was the most helpful tip. After a couple of seconds, I switched it back on and it was on the way to working again..." more Share your story Mobiles >> BlackBerry >> BlackBerry Z10 1. Turn on the mobile phone. 2. Select Security Options -> General Settings. 3. Press the menu button to confirm. 4. Select Wipe Handheld and specify the parameters you want to reset. 5. Press Continue. 6. Enter the word "BlackBerry". In simple words, Hard Reset means hard resetting the phone. As a result, the system automatically returns to the factory settings and the system is completely cleared. Contacts, correspondence, application, files, search queries, passwords - all of this is deleted from the device's memory. Benefits of Hard Reset: Ability to clear the phone to factory settings.Solve various virus-related problems on your device.Solving problems that have arisen due to the conflict of some applications and those remaining after they were removed from the phone.Disadvantages of Hard Reset: Completely deletes all user data on the device.The need to have an up-to-date backup of your data, contacts, settings and media files.Not all viruses will be removed even after a factory reset. What needs to be done before the Hard Reset operation. Before hard reset, make sure that you know the access data for your google account, otherwise you will not be able to use the phone as it will be blocked by the FRP.You can sign out of your google account before resetting. Then you do not need to enter the login password to your Google account and you can immediately use your device.If, after the hard reset procedure, the phone is locked by the FRP and you cannot log into your Google account, then you need to find instructions for bypassing the FRP lock for your phone model.You will need to contact the official service center to bypass the FRP protection on some new phone models. After performing a hard reset, your device will be completely wiped clean. Everything that was in the memory of your device will be deleted. What can be done to avoid losing important information? If important information (contacts, photos, videos) remains in the memory of your phone, then it can be saved in several ways:Synchronize your phone with Google contacts, Google drive.Backup your data, contacts and media.Using the service programs for your phone model, you can transfer important data to your PC. Summary: OS: BlackBerry (10.2, 10); Dimensions: 8 megapixels; Flash: LED; Aperture size: F2.2; Features: Back-illuminated sensor (BSI), Autofocus, Touch to focus, Digital image stabilization, Digital zoom; Camcorder: 1920x1080 (1080p HD); Features: Digital image stabilization; Front-facing camera: 2 megapixels; Video capture: 1280x720 (720p HD); System chip: Qualcomm Snapdragon S4 Plus MSM8960; Processor: 2048 MB RAM (Dual-channel, 500 MHz) / LPDDR2; Built-in storage: 16 GB; Storage expansion: microSD, microSDHC, microSDXC up to 64 GB; Stand-by time: 13.2 days (316 hours)the average is 20 days (477 h); Talk time (3G): 10.00 hours(the average is 15 h (902 min); Stand-by time (3G): 13.0 d ... Ask a question about BlackBerry Z10 If your BlackBerry Z10 smartphone is running very slowly, hanging, you want to bypass the screen lock, or you have a full memory and want to erase everything, or you want to sell or give it away and want to ensure that nobody can access your files and passwords, you can do a factory reset to restore it to its original state like the first day. Keep in mind that a reset or return to the factory state on a mobile deletes all its content, so make a backup of your data before doing it if you don't want to lose everything.We advise you to consult the following article before restoring the %s: What to do before selling an iPhone. There are two ways to do a reset on a BlackBerry Z10 or by connecting to a Windows or Mac computer and another from the mobile itself. Estimated time: 5 minutes. If you want to make a reset from your Windows computer to return to the factory settings a BlackBerry Z10 you have to follow these simple steps: 1- First step: Click on Start> Programs> Accessories> Command Prompt. For Windows Vista and 7, right-click and select Run as administrator). 2- Second step: For 32 bit systems write in the console: cd C:\Program Files\Common Files\Research In Motion\Apploder and press Enter. Enter or Enter. If your system is 64 bits type cd C:\Program Files (x86)\Common Files\Research In Motion\Apploder and press Enter. 3- Third step: Before doing it, we remind you that all your data will be deleted from this device, the data you have uploaded to Google, Facebook, Twitter, Instagram or backup copies that you have in the cloud, such as Google Drive, Dropbox or One Drive, will not be deleted. 4- Fourth step: Write loader.exe /resettfactory and press Enter. 5- Fifth step: Your device Z10 from BlackBerry it will restart and take several minutes to start while restoring the device to its factory state and optimizing the applications pre-installed in the operative system BlackBerry OS. Restore BlackBerry Z10 in Mac with BlackBerry Desktop Software 2.4 1- Close BlackBerry Desktop Software, if it is open. 2- On the Mac computer, click Go> Applications> Utilities> Terminal. 3- Write cd /Applications/BlackBerry/Desktop/Software.app/Contents/MacOS/ and press Enter. 4- Write ./bbdm resettfactory y pulsa Intro. If the smartphone has a password enabled, the password must be specified on the command line. For example, type "./bbdm -password 12345 resettfactory" (where 12345 is the BlackBerry smartphone password Z10). Restore BlackBerry Z10 with BlackBerry Enterprise Server 4.1 1- Open BlackBerry Manager. 2- Select BlackBerry Domain. 3- Click on Edit properties. 4- Select IT Policy. 5- Double click on IT Policy. 6- Select the corresponding IT policy or create a new one and click Properties. 7- Select Security. 8- Set the drop-down list "Reset to defaults to serial when erasing" in True. 9- Click on OK to apply the changes and exit. 10- Assigns the IT policy to a BlackBerry smartphone user. 11- Right click on the BlackBerry smartphone user and select "Clear data and disable handheld device". Restore BlackBerry Z10 with BlackBerry Enterprise Server 5.0 1- Sign in to the BlackBerry Administration Service with an account with which you can create or edit IT policies. For example, with functions of company administrator or security administrator. 2- In BlackBerry Solution Administration, expand Policy. 3- Click Create an IT policy. You can also click on Manage IT policies. 4- Select the IT policy you want to modify. 5- Go to Step 8. 6- Assign a name. 7- Click on Save and then click on the new name of the IT policy. 8- Click on Edit IT policy. 9- Click on the Security tab. 10- Sets the drop-down list "Reset to defaults to serial when clearing" to True. 11- Click on Save all. 12- Assigns the IT policy to a BlackBerry smartphone user. 13- Select the PIN number of the BlackBerry smartphone user from Manage users and select Delete all device data and deactivate the device. Has it been useful? If it has been useful to you: By supporting us you will help us to continue creating useful content for other users and to continue growing without depending on advertising. Users rating on reset an BlackBerry Z10 5.41 / 10 (146 votes) About the device: BlackBerry Z10 is a mobile/cell phone with dimensions of 130 x 65.6 x 9 mm (5.12 x 2.58 x 0.35 in), a weight of 137.5 grams, , a screen resolution of 4.2 inches (~58.9% screen-to-body ratio). It has a processor Dual-core 1.5 GHz Krait, a graphics card (GPU) Adreno 225, a RAM memory 2 GB RAM and an internal memory of 16 GB. The BlackBerry Z10 comes from the factory with the BlackBerry OS 10| upgradable to 10.3.1 operating system. Restore your device to its factory default settings using BlackBerry Link If you restore your BlackBerry 10 device to its default settings, BlackBerry Link deletes all of the data and third-party applications from your device. Any IT policies that are applied to your device are also deleted. After you restore your device to its default settings, you can run the setup application on your device to set up the device again.Before you begin, you should back up your data so that you have a copy of the data on your computer.CAUTION: You can't stop the process of restoring your device to its default settings after it starts. If you reset your device, the process continues after the device restarts. 1. On your computer, open BlackBerry Link 2. Connect your device to your computer using a USB cable. 3. At the side of the BlackBerry Link window, click your device. 4. Do one of the following:• On a Windows computer, click Back Up & Restore. Click Factory Reset. • On a Mac computer, click BlackBerry Link > Preferences. Click Reload > Reload. A master reset reverts the device back to factory settings. It will permanently erase all personal data, preferences, settings and content such as pictures, ringtones and apps that are saved to the device. Data stored to an SD card will not be erased unless otherwise selected. It is recommended that you save (backup) important data to your SIM, SD card, or a computer before proceeding.From the home screen, swipe down from the status bar.Tap Settings.Scroll to, then tap Security and Privacy.Tap Security Wipe.Tap the field, then enter blackberry.Tap Delete Data. To perform a hard reset, remove the battery for a few seconds and then reinsert. For a soft reset, press and hold the Alt, Right-Shift, and Backspace/Delete keys. To restore your BlackBerry to its original factory settings, go to Options > Security Settings > Security Wipe. 1 Open the battery cover on the back of the BlackBerry. Remove the battery from the phone. You can perform a hard reset on the BlackBerry Z10 by pressing and holding the Power button on the top of the phone for about 10 seconds, 2 Reinsert the battery after a few seconds. To be on the safe side, wait for up to 30 seconds and then reinsert the battery into the back of the phone. Advertisement 3 Close the battery cover. The BlackBerry should reboot and function normally. You may have to power the BlackBerry back on with the Power button. Advertisement 1 Press and hold the Alt key. This method will reset your BlackBerry without having to remove the battery. You cannot perform this method if your BlackBerry does not have a keyboard. 2 Press and hold the Right Shift key. Continue to hold the Alt key while you hold the Shift key. 3 Press and hold the Backspace/Delete key. Make sure you are continuing to hold the Alt and Shift keys while you hold the Backspace/Delete key. 4 Wait for the BlackBerry to reset. When this happens, you will see the screen turn off. You can now release the keys. It may take a few minutes or more for the smartphone to return to its normal settings. Advertisement 1 Open the Options on your home screen. Performing a factory reset, or security wipe, will remove all of your personal information and reset the phone to the state it was in when it came out of the box. 2 Select Security Settings. In the Security Settings menu, select Security Wipe. 3 Choose what you want erased. Check the boxes for each of the items that you want wiped from the phone. If you want to completely erase your information, ensure that all of the boxes are checked. 4 Enter the code. To perform the wipe, you will need to enter the code. Type "blackberry" into the box and then select Wipe. 5 Wait for the phone to complete the wipe process. Your BlackBerry will reset multiple times during the wipe process. Once the phone has rebooted, your data will be gone. Advertisement Add New Question Question What is the BlackBerry code I need to enter after I restore factory settings? It is the password you first set up when you got the phone, or a code given by the phone provider. Question How to change my unknown BlackBerry password? You can do this via email. Go into your system settings, find PIN and click change. Question How can I reboot my BlackBerry phone? While holding down the Alt key and the Right Shift key, press the Backspace/Delete key until the screen turns off. This should restart your BlackBerry. See more answers Ask a Question Advertisement Thanks Helpful 40 Not Helpful 38 Thanks Helpful 34 Not Helpful 37 Thanks Helpful 38 Not Helpful 44 Advertisement Reviewed by: Computer & Tech Specialist This article was reviewed by Luigi Oppido. Luigi Oppido is the Owner and Operator of Pleasure Point Computers in Santa Cruz, California. Luigi has over 25 years of experience in general computer repair, data recovery, virus removal, and upgrades. He is also the host of the Computer Man Show! broadcasted on KSQD covering central California for over two years. This article has been viewed 853,526 times. Co-authors: 15 Updated: May 2, 2025 Views: 853,526 Categories: Smartphones Print Send fan mail to authors Thanks to all authors for creating a page that has been read 853,526 times. "Removing your battery and holding it for about 10 seconds was the most helpful tip. After a couple of seconds, I switched it back on and it was on the way to working again..." more Share your story OS: BlackBerry OS 10, upgradable to 10.3.1CPU: Dual-core 1.5 GHz KraitDisplay: 4.2" incCamera: 8 MP, Single 1 Turn on the mobile phone. 2. Select Security Options -> General Settings. 3. Press the «menu button» to confirm. 4. Select «Wipe Handheld» and specify the parameters you want to reset. 5. Press «Continue». 6. Enter the word "BlackBerry". How can financial brands set themselves apart through visual storytelling? Our experts explain how.Learn MoreThe Motorsport Images Collections captures events from 1895 to today's most recent coverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of Editors' Picks.Browse Editors' FavoritesHow can financial brands set themselves apart through visual storytelling? Our experts explain how.Learn MoreThe Motorsport Images Collections captures events from 1895 to today's most recent coverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of Editors' Picks.Browse Editors' Favorites