I'm not a bot



Customer Care at Udemy has really gone downhill. Udemy sent me an email offering me 80% discount on certain courses. I put 3 of these courses in my Cart. I applied their new Contact button. And got a series of useless questions by a remote assistant, getting nowhere. Eventually, I was connected to a real person who could give me no useful advice. Obviously, there is a technical fault but Udemy could do nothing to rectify it. They have a new system, trying to save money, no doubt. And by the way, I tried to make a complaint to them but this is also impossible to do. Date of experience: June 27, 2025I purchased a course on Udemy called "The Complete IELTS Course (General) | Band 7+ | 2024 Update", but I found it wasn't suitable for my current level. I only watched about 3% of the content, and I'm still within the 30-day refund period. However, the platform won't allow me to request a refund, and I've tried everything — the chatbot doesn't help, there's no human support, and even my email to udemy.com has been ignored so far.I also reached out via Twitter and received no response. This experience has been frustrating, especially when trying to get help before the refund window closes. I hope Udemy will see this and resolve the issue by issuing a refund. All I want is fair treatment and a proper response. Date of experience: June 12, 2025The core component, the video player does not properly render the videos, often buffers and is a waste of time for learning purposes. There is no function to select video quality on mobile. Generally i have had a bad experience trying to learn with Udemy. More frustrating is, this issue appears to have been going on for years, according to comment in social media threads and stuff. Don't pay for faulty and unfinished software. Date of experience: June 20, 2025I sincerely wish I could post photos on here, to show the incredibly unfair use of Dynamic Pricing you'll see. This morning, I was just comparing the Home screen prices. "The Complete AI Guide" was priced at \$70 via a cashback website, \$40 via an Incognito window, and sometimes as low as \$20 if you get a "New member" button. Bottom line: if you're using Udemy, and the course price is over \$20, you're being ripped off. Thank you for being a customer. Try going onto the website using a different browser / window, and see the price difference. (Sigh...) Date of experience: June 17, 2025no transparency about real sale and price the most income is for them. They have disabled my ID without providing an adequate explanation as to why they have done it. This has removed my access to the training, and they will not provide a refund or any other remediation option. They took my money and ran.Date of experience: June 06, 2025There are much better. Horible experience on the site really. Only use it because I have some overpaid courses on it.Date of experience: June 10, 2025I've taken some of the preview lessons and see if it's giving you what you're looking for. I've been very pleased with the some of the instructors of the course that I purchased and it's helped me a lot with my career staying up to date with current techniques and software. Date of experience: June 09, 2025I was at work. I didn't realize it was running in the background, and now the system says I watched too much to get a refund. The course isn't what I expected at all — I can't listen to the instructor's voice, and it doesn't teach actual soap making. I've tried to get help through the chatbot but it won't let me speak to a human. I just want a real person to hear me out and issue a refund. This feels very unfairDate of experience: June 09, 2025I would give zero stars. But can't. I login today to do a refresh on some courses and literaly ALL MY PURCHASED COURSES are deleted. My entire account basically deleted. They keep repeating like monkeys "give me price and payment and bla bla. Dude u can find all info with my email. I been purchasing courses in Udemy for years we are talking about thousands of dollars GONE. Now they claim my account is "new" and no courses exists. I feel like the new direction they took is scammy indian site now. deleting customers account and entire purchases. How the heck I'm suppose to remmeber which course I paid with which credit card ???? It's been years and years of purchases. Now I don't have a single one. I AM NEVER USING THIS SCAMMY SITE AND IMMA MAKE AURE EVERYONE KNOWS APBUT THEIR SCAMMY TACTICS. Date of experience: June 06, 2025I found there are "tricks" that stop you from using what you already purchased, and force you more to purchase unethically. For example: When I search GraalVM on the courses to purchase I get the courses it seems not to be appearing. This is a serious issue as the courses already purchased aren't able to be looked up and utilised. Date of experience: June 02, 2025I left an honest review on Philakone trading course and he replied to me, "Get f#cked."Udemy has done nothing, even after I've contacted them several times over the years. Udemy has left this comment as well as continuing to allow Philakone to sell his courses. Udemy has left them several times over the years. customers.Date of experience: June 03, 2024I purchased courses are "missing." They have no record of the payment. My courses are "missing." They have no record of the payment. My courses are "missing." They have no record of the payment. My courses are "missing." They have no record of the payment. experience: May 30, 2025Once useful, but no longer fit for purpose as Udemy have removed the ability to take screenshots, so students cannot make their own annotated notes on slides, infographics, diagrams etc. Can you imagine a collage course where students are not allowed to have the slides or to write on them? Udemy instead advise users just to use their lame in house notes feature which is no match. This is not a serious approach to learning and Udemy should be ashamed. Date of experience: May 30, 2025 Many of the courses currently on offer are outdated. With some courses, it's not clear until after you've enrolled how long it's been since a course was posted or updated. This lack of transparency is unacceptable, especially with subjects like IT and AI where things change all the time. Some "courses" are clearly just thinly veiled advertizements to get you to go to the presenter's own website and buy their actually courses. Some of the presenters have quite poor English skills and the closed captioning can be of such poor quality that it doesn't help to clarify anything. Date of experience: May 27, 2025 Rash, cant delte accountDate of experience: May 27, 2025 Rash, cant delte accountDate of experience a few weeks back to prep for an exam. Watched a bit of it. Come back now the course has gone and because I watched a certain amount of it, no refund.I'm sure there will be some small print in their T&Cs that says they can remove courses at any time but I didnt know this and now that I do I would not recommend this company to anyone.Date of experience: May 26, 2025Great to take course bad for tech support. It has been a great source to learn the domains that I am interested on. I can send questions to the people who teach, and they have always answered. Some teachers answers are weak, but must of them are good. It's also a very economic source when they have discount (\$14-20) per full course. I also love the fact that people has access forever. Another advantage is that, you can work with real things and not virtual like datacamp.com. The cons is the tech support thus I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a way to find answers from people. I have not found a would evaluate it with 5 starts. Date of experience: May 23, 2025I'm currently confused and frustrated with Udemy's policies. They've disabled my instructor account without providing a clear explanation, simply stating it was a final decision. I believe this is unfair—such actions should be backed by evidence. To the best of my knowledge, we used the platform legitimately, offering both purchased and instructor-led courses. Now, I'm unable to access anything, and they vaguely cite 'unauthorized activities' without clarification. This experience has been deeply disappointing. I urge others to be cautious—don't assume that just because it's a well-known marketplace, it guarantees fair treatment. Consider platforms that at least provide warnings or clear communication before taking such drastic actions. Be careful—this feels more like a trap than a partnershipDate of experience: May 19, 2025 by InfoBooks - Updated: September 2024Immerse yourself in the exciting world of Interior Decorating with our collection of free PDF books. Interior Decorating encompasses the art and science of transforming spaces, merging style and functionality to create unique and inviting environments. We invite you to explore our selection of books that uncover the secrets of interior design, from modern trends to classic decorating tips. Discover how downloading these resources for free can enhance your creativity and knowledge in the realm of home decoration. Start your decorating journey right now by downloading your Interior Decorating Books in PDF format, at no cost and with no complications. Interior Decorating Books in PDF format, at no cost and reference for interior designers, focusing on design criteria, design theory, construction technology, and selection of materials and products. Extension: PDF | 127 pagesInterior Decoration, including design principles, design elements, and floral arrangements. Extension: PDF | 65 pagesHome Design and Decor-Unit 1, is an interior design manual that covers topics such as color, texture, space, line and design, along with practical activities related to home decoration. It also includes information on job competencies and life skills that are developed through 4-H projects. 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We hope that you have fun using them and feel free to share them with your friends on facebook, tweet about them, give us a thumbs up on social media and we will keep creating more free education just for you. You may also wish to subscribe to one of our free courses - Interior Decorating, Color, Curtain Designer. See if it takes your interest and you want to learn more. Indulge yourself and learn a little bit of everything. Download now and save them, share them and most of all enjoy them. Part 1 - Concepts and Rules of Design Part 2 - Drawing and Managing Projects Part 5 - Styles, Periods and Design History Part 6 - Curtains and Soft Furnishings Part 7 - Rooms and Stairs Click on the links below to download free PDF files. Color Form - A basic design system for creating a color schemes are simple to keep organized if you will adapt it to suit your own needs as you become more experienced and know what detail is most important for your interior decorating jobs. Defining your own color scheme system is always easier if you have somewhere to start, so we hope this form gives you a helping hand. Design project, outlining the scope of work involved and how to work through it. If you are new at interior decorating and design, then this download is for you. It outlines how a project goes together from the start of taking a client brief to the end of putting the documentation together. An interesting document for you to start setting up your own design system from using this process form. Outline Design Process Article (design articles) or with the downloadable Design Process Scope This is simply a chart the defines a timeline for a project and something you have to be familiar with as an interior designer. The Client Brief Form - A client brief form. Use this form to get all the information on paper from your client about the details of their project and what work is involved. Once again you can use it as a starting point for making your own client brief form, you can simplify this or expand on it, depending on how much detail you want to put into your project. Sustainability and Textiles - Are you interested in sustainability? Imagine textiles made from plastic bottles or corn. Read on to applaud new technology and an environmentally friendly way of thinking. (Permission to make available to our readers by Laine Furnishings Pty Ltd, Thank you) We hope you enjoy these Free Downloadable Forms and Free Interior Design books with the compliments of interiordezine.com If you want to learn in a fun and interactive way and make all your dreams of becoming an Interior Designer come true, then go and take a look at WillowCollege.com